



AGENDA ITEM: 6

OVERVIEW AND SCRUTINY BOARD

10 MARCH 2009

SCRUTINY REVIEW – IMPLEMENTATION OF RECOMMENDATIONS

PURPOSE OF REPORT

1. To inform the Board of the progress achieved with the implementation of agreed Executive actions resulting from the consideration of scrutiny reports.

BACKGROUND INFORMATION

2. The electronic Scrutiny Monitoring Database was introduced in June 2003, to assist Members in tracking the implementation of agreed Executive action plans. The database is accessible through the lotus notes application. As agreed, the Board will receive quarterly updates detailing the progress of implementing scrutiny recommendations and in particular the actions that have not been successfully implemented.
3. Members receive updates to ensure that recommendations have been effectively implemented. It is essential that progress is monitored against any agreed recommendations to ensure that improvements are being achieved.
4. Provided within Appendix A is a position update for the following reports: -
 - Investigation into the Development and Enhancement of Community Engagement in Middlesbrough
 - Residents' Parking Scheme
 - Dignity in Care for Older People
 - Middlesbrough Council's Waste Services
 - The Developing Role of the Street Warden Service
 - Teenagers Hanging Around
 - Public Transport in Middlesbrough
 - Speed Cameras
 - Erimus Housing – Grounds Maintenance Contract
 - Major Adaptations
 - Environmental Enforcement
 - Consolidated Performance Clinic Report (April 2007 – March 2008)
 - Town Centre Parking
 - Extended Schools
 - Cleveland Show

- Aspects of the Council's Corporate Parenting Responsibilities
 - Rationalisation of the Fire Emergency Control Room
5. Previous reviews contain a total of **571** recommendations, of which **512** should have been implemented by **February 2009**. It would not be feasible to discuss each recommendation in turn, however, where the agreed Executive actions have not been implemented by the proposed target date this will be highlighted.
 6. To summarise, of the **512** Executive actions which should have been implemented by February 2009: -
 - **490** had been implemented;
 - **13** were partially complete;
 - **9** had not been implemented.
 7. All of the agreed Executive actions for **50** reviews have been completed. These reports have now been archived within the database.

ADDITIONAL MONITORING

8. Provided within Appendix B is an update that relates to the health scrutiny action plans. The information within Appendix B attempts to inform Members of the position for the following reports:
 - Respite and Palliative Care Services for Children with Life Limiting Illnesses
 - Choose and Book
 - Life Expectancy with a Particular Focus on Cardiovascular Disease
 - Audiology Services
 - Patient Transport To and From James Cook University Hospital
9. All of the agreed Executive actions for **9** reviews have been completed. These reports have now been archived within the database.

RECOMMENDATION

10. That the Board considers the information presented in Appendix A and agrees an appropriate course of action to monitor the recommendations that have not been implemented by the proposed target date.
11. In an attempt to maintain 'continuous feedback' Members may wish to revisit topics to monitor the progress being made. Members may request that evidence of impact and results should be presented to the scrutiny panel responsible for that review.
12. As part of the scrutiny evaluation process, Members may consider inviting back individuals or groups that have previously given evidence to inform a scrutiny review or inquiry to discuss whether there has been any discernible change in the service provided since the recommendations were approved and implemented.

BACKGROUND PAPERS

13. No background papers were used in the preparation of this report.

Contact Officer: - Peter Clark, Senior Scrutiny Officer – (01642) 729708
 Georgina Brown, Assistant Scrutiny Officer – (01642) 729705